



PATENTS  
109140-0001

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3/5/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re The Application of: )  
Jeffrey Delaney et al. )  
Serial No.: 09/496,170 )  
Filed: February 1, 2000 )  
For: MULTI-MODE MESSAGE. )  
ROUTING AND MANAGE- )  
MENT )

Examiner: Alan Hoosain

Art Unit: 2645

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Technology Center 2600

Cesari and McKenna, LLP  
88 Black Falcon Avenue  
Boston, MA 02210  
February 27, 2003

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Honorable Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

**RESPONSE AND AMENDMENT**

An Office Action dated 9/5/2002 was received rejecting the claims in this application.

Applicant's attorney wishes to thank the Examiner for his in-depth, well thought out search and Office Action. This response addresses the cited prior art and other issues raised by the Examiner. A request for a two month time extension is included with the appropriate fee.

IN THE CLAIMS:

1.(amended)

A messaging system comprising:

a message server comprising a plurality of modalities for transmitting messages;